

- ### Market Leaders
- EAL awards over **70%** of all engineering, technology and **aviation** occupational qualifications in the UK (Awarding 40 NVQs to over 80,000 learners per year).
 - Widest range of engineering, technology and **aviation** qualifications
 - Can provide a range of bespoke certification options

- ### Qualification Range
- ☐ Aviation NVQs and VRQ
 - Aviation Operations on the Ground – L2 & 3 pathways
 - Aviation Operations in the Air – Cabin Crew
 - Intermediate Certificate in Cabin Crewing
 - ☐ Engineering N/SVQs and VRQs
 - ☐ Business-Improvement Techniques
 - ☐ Administration N/SVQs
 - ☐ Distribution and Warehousing N/SVQs
 - ☐ Management N/SVQs, Key, Core and Basic Skills
 - ☐ Bespoke certification

- ### Benefits of the Qualifications - Employers
- Increase efficiency, effectiveness & productivity
 - Boost morale and motivation
 - Demonstrate the quality of the workforce to existing and potential customers
 - Improves health and safety
 - Shows commitment to your staff
 - Fits in with an organisation’s operation
 - Identifies skills gaps
 - Assists with recruitment and selection.
 - Government funding is probably available.

- ### Benefits of the Qualifications - Employees
- Provide evidence of ability to do a particular job
 - Give a sense of achievement
 - Help improve career development/promotion chances
 - Provide useful feedback to pinpoint areas where improvements can be made
 - Feel that you care about them
 - Be gained on the job
 - Be completed at a time and pace to suit

Providing Aviation Operations on the Ground - Level 2

Level 2 - Pathways

- **Providing Airside Ramp Services**
 - A/c loaders, baggage handlers, catering suppliers, cargo deliverers etc.
- **Handling air passengers**
 - Check in, calling pax, executive lounge, ticket desk, lost/damage baggage etc.
- **Providing safe airside operations (airports)**
 - Airport Ops/maint. – wildlife control, inspections etc
- **Supporting aircraft operations**
 - A/c ops, despatch etc.



Co-ordinating Aviation Operations on the Ground - L3

Level 3 – Pathways

- **Planning a/c payloads** - loadplanners
- **Airside ramp ops** – a/c loading supv, ramp duty officers
- **Aircraft operations** – crewing, flight ops
- **Handling air passengers** – supervising/managing pax handling ops.
- **Airside Operations (Airports)** – monitoring/policing airfield operations, serviceability etc.
- **Airport Terminal Operations** – running air terminals
- **Custom Build Pathways (also for level 2)**



Funding

NVQs are funded by the Learning and Skills Councils (local/HQ 5000 employees+)

Heathrow LSC is: West London LSC 0845 019 4164 (Clare Arnold)

Funding is available under:

Train to Gain and **Modern Apprenticeships (MA)**

Completion of MAs:

16 – 18 year olds – can be **£5,314** per candidate

19 – 25 year olds – can be **£2,492** per candidate



Aviation Modern Apprenticeship

Mandatory Components -

- ✓ The AOG NVQ at level 2 (any pathway)
- ✓ Key Skills in English, Maths and IT
- ✓ Employee Rights and Responsibilities (not assessed)

Level 3 also requires a Technical Certificate (so is harder to achieve)



Becoming an AOG Approved Centre

- Employers become approved by EAL to offer the qualification within their company. (Can either be done on own or obtain the services of an organisation to help with set up/permanently.)
- **Need staff who are occupationally competent to assess and they need to achieve an NVQ unit themselves about how to assess people. (A1)**
- Need one person to ensure the quality of the assessments in the centre (IV) and a person designated to communicate with EAL. Needs V1
- **+ other criteria like health & safety policies etc.**



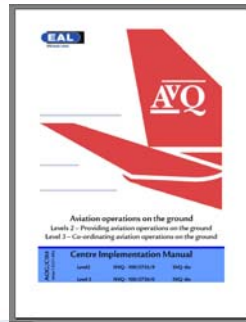
Becoming an AOG Approved Centre

- EAL has a team of External Verifiers that periodically visit companies for quality purposes
- **Employers register candidates and apply for certificates with EAL either on line or paperbased**
- EAL has a Centre Implementation Manual to advise what equipment, experience requirements of assessors etc. are needed.
- **All Assessment materials are downloaded from the EAL website.**



Centre Implementation Manual

- Contains both NVQs and the Assessment Strategy
- Pathways
- Unit Summaries
- Example of unit



Units have been developed

Unit summary gives

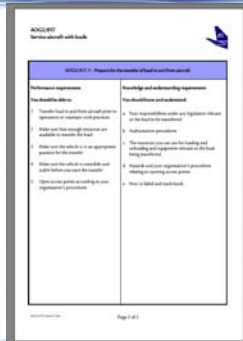
- What the unit is about
- Who it is intended for
- Links with other units and whether it has been imported from another suite.
- Abbreviations used



But then branch off to Elements

Elements contain

- Performance Requirements
- Knowledge and understanding requirements



Thank you for listening....
Any questions?

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